



Using eQuery for Home and Continuing Care Inquiries

eQuery is a web-based tool that allows clients of the Canadian Institute for Health Information (CIHI) to search a repository of questions and answers about clinical coding, data submission and reports related to our reporting systems and services. If you're unable to find an answer to your question, you can submit the question using eQuery.

Accessing eQuery

- Go to www.cihi.ca/equery.
- Log in to your CIHI profile.
 - New users: Register for a username and password using the **Create a profile** feature on the Login screen.
 - Forgot your username or password? Have it emailed to you using the **Forgot username** or **Forgot password** link on the Login screen.
- Accept the terms and conditions of use.
- Select **eQuery** from the list of CIHI services.

Navigating eQuery

Once you've logged in to eQuery, you'll see 4 tabs that you can use for your inquiries related to Home and Continuing Care at CIHI.

Need help?

Email: help@cihi.ca

Phone: 613-241-5543

Help is available Monday to Friday (except statutory holidays) from 8 a.m. to 4 p.m. ET.



Search for Answer

Search the database for questions of a similar nature to yours that have already been answered.

- **Topic:** For questions related to the RAI-MDS 2.0 and interRAI LTCF, select **Continuing Care Reporting System (CCRS)**. For questions related to the RAI-HC, interRAI CA and interRAI HC, select **Home Care Reporting System (HCRS)**.
- **Keywords:** Enter the subject you're searching for.
- **Exact Match:** Remove the checkmark to get more search results.
- **Chapter/Section:** If your question is about completing part of an assessment, select the relevant section to get fewer, more targeted search results.
- **Province/Territory:** Select **All Provinces and Territories** to get more search results.
- **Language:** Select either **English** or **French**. Select **All** to include all answers in both languages.

eQuery

Search for Answer | Submit a Question | My Questions | Run a Report

Search for Answer

Please search our database to see whether your question has already been answered. If you don't find a similar answer, [submit your question](#).

Topic: [View topic definitions](#)

Keywords:

To search for a code that contains a dot and/or a dash (e.g. 1JJ.50.GG-NR), use the exact match search.

Exact Match:

Product:

Facility/Institution Number:

Chapter/Section: Product must be selected first.

Province/Territory: Please select the province or territory that applies to your question.

Language:

[Clear and start over](#)

Submit a Question

Submit a question to CIHI if you searched the database and did not find an answer to your question.

Refer to the tips above for information on completing the drop-down fields when submitting a question.

Note: Once you submit your question, you'll receive a confirmation email with an ID number for your inquiry.

eQuery

Search for Answer | Submit a Question | My Questions | Run a Report

Submit a Question

Select a topic and enter the required information to ask CIHI your question.

* Indicates a mandatory field

*Topic: [View topic definitions](#)

My Questions

View details about questions you have submitted using eQuery.

eQuery

Search for Answer | Submit a Question | My Questions | Run a Report

My Questions

Click the question title to view the details of your question, to send more information or to communicate about an answer you have received. Can't find your question? Older questions may have been archived.

Question Title	Question Number	Fiscal Year	Topic	Status	Submission Date	Answer Date	Revision Date
Submission Deadline	61906	2014-2015	Continuing Care Reporting System (CCRS)	Complete	12/01/2016	13/01/2016	

Run a Report

Select criteria to generate a list of answered or revised questions, or all questions for a topic.

Refer to the tips in the Search for Answer section above for information.

eQuery

Search for Answer | Submit a Question | My Questions | Run a Report

Run a Report

Select your criteria to obtain a report of answered and/or revised questions from CIHI.

*Topic: [View topic definitions](#)

*Report Type:

Product:

Province/Territory: Please select the province or territory that applies to your question.

Date Range:

Language:

[Clear and start over](#)