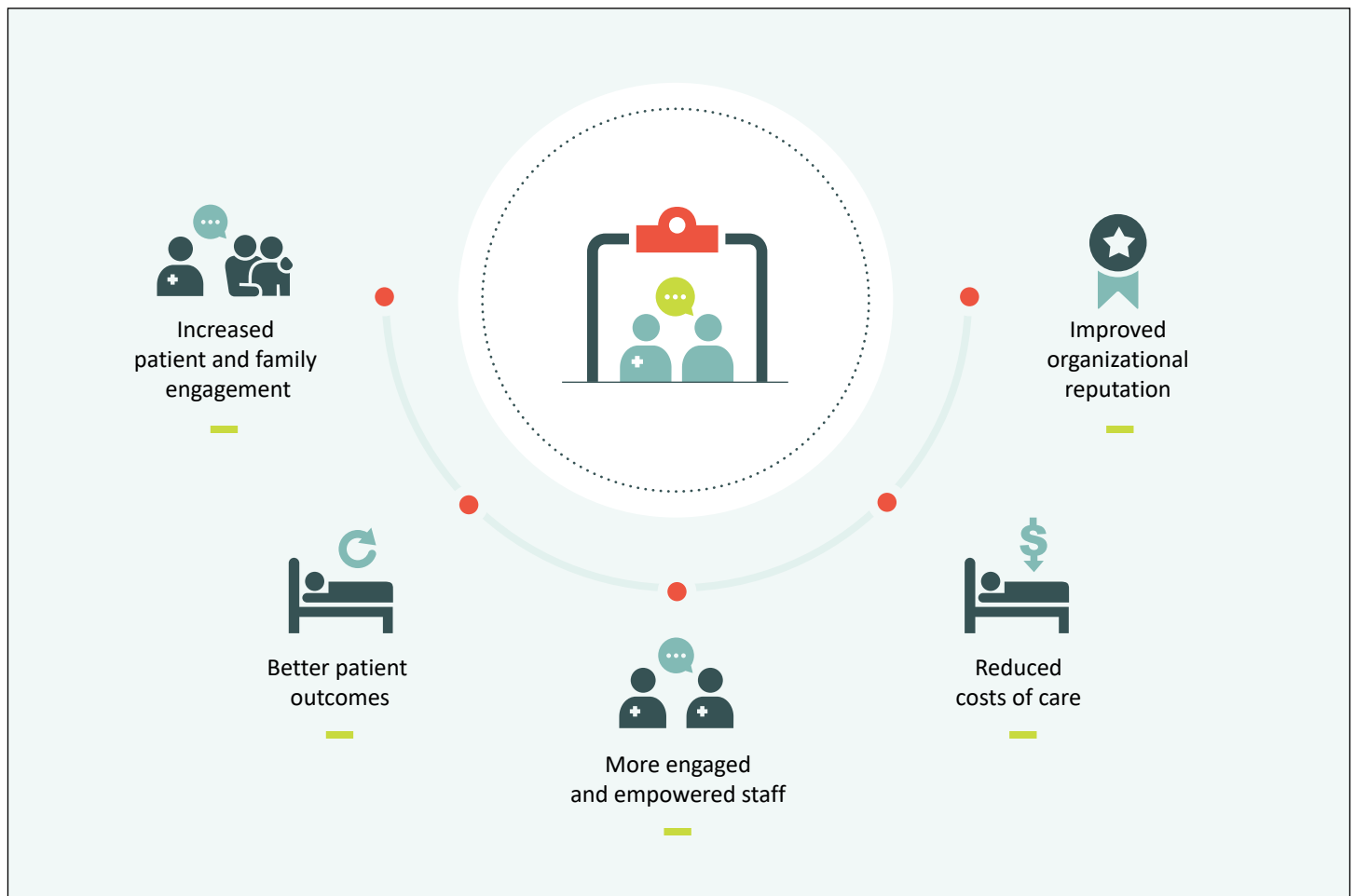




How the Canadian Patient Experiences Survey — Inpatient Care Supports Good Experiences of Care

The Canadian Institute for Health Information's (CIHI's) Canadian Patient Experiences Survey — Inpatient Care (CPES-IC) gives patients, health care professionals and hospitals standardized and comparable information about patients' acute care hospital experiences. The results of the survey can help you improve patient-centred care.

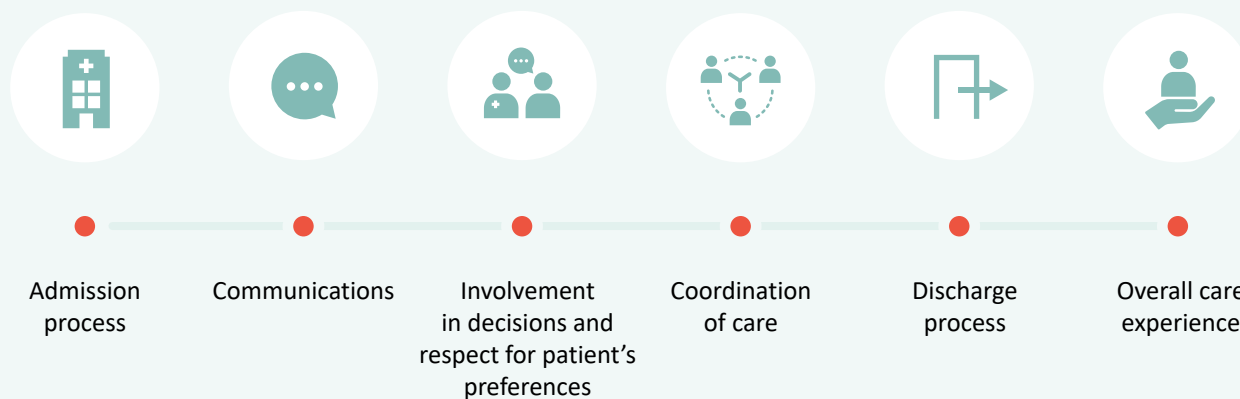


Using the CPES-IC results, we calculate 23 patient-reported experience measures (PREMs) that cover a range of important topics. These PREMs

- Capture the feedback patients provided about their experiences while receiving care
- Help you evaluate quality of care and outcomes
- Help you monitor patient experience on scorecards and in benchmarking
- Provide additional key information beyond the standard clinical and administrative data

CIHI groups the 23 CPES-IC patient-reported experience measures into these 6 dimensions

to support targeted quality improvement initiatives at the hospital, regional, provincial/territorial and national levels



To learn more, visit our [Patient Experience web page](#).



© 2023 Canadian Institute for Health Information

How to cite this document:

Canadian Institute for Health Information. *How the Canadian Patient Experiences Survey — Inpatient Care Supports Good Experiences of Care*. Ottawa, ON: CIHI; 2023.

